

# Rawlison Butler LLP safeguard against major email systems failure and consolidate disparate email management solutions with Mimecast; a software-as-a-service Unified Email Management solution.

Rawlison Butler is a leading law firm based in West Sussex specialising in mergers, acquisitions, litigation, employment law, property, and private clients. The 12 partner firm is split between three offices in Crawley, Horsham and Central London and has represented the commercial interests of the likes of Lloyds TSB, Swarovski and Lotus for many years.

The firm has been a long term client of TikitTFB, initially purchasing their Partner for Windows system back in 2002. They have since sourced a number of solutions through TikitTFB including digital dictation, web and mail security, Partner TaskCentre (business process automation), PartnerMail (email management) and Postroom Partner (document scanning and allocation).

## THE CHALLENGE

Disaster recovery and continuity planning is a major part of any firm's business strategy and one that needs to be continuously reviewed to protect both the firm's and their clients' interests. Rawlison Butler are continually looking at strategies to further increase resilience within their network as part of an overall disaster recovery planning process, in particular protecting email as a business critical application.

As in most practices, email is now the main form of communication and therefore ensuring access in the event of a major systems failure is vital. Rawlison Butler were already using a system providing a local archiving facility for long term storage, but this did not support the ability to access data from a remote source if needed. As a firm looking to continually develop the scope and geographical reach of its services, it had become imperative that partners, fee earners and staff become able to work from any location and have continuous access to email regardless of any local infrastructure issues.

## THE SOLUTION

After extensive consultation with TikitTFB, the firm chose Mimecast; a Software-as-a-Service-based comprehensive Unified Email Management solution. This enabled the practice to consolidate the three major elements of email management: security, continuity and archiving, into a single online service controlled in real-time via a rich web console. One major attraction was that Mimecast eliminates the need to manage disparate technologies for vital services such as spam protection, internal, inbound and outbound archiving, and continuity, allowing the IT team to focus on their main objective of developing the resilience of the firm's IT network.

*'In conjunction with TikitTFB we evaluated various solutions but Mimecast provided the best overall solution for our needs in terms of resilience and accessibility. It enabled us to consolidate a number of services and reduce the amount of resources required to maintain this part of our IT infrastructure, therefore reducing cost and increasing efficiency.'* Dennis Emson – Chief Operating Officer.

## FIRM SPECIALISM

**Mergers, Acquisitions, Litigation,  
Employment Law, Property, and  
Private Clients.**

## LOCATION

**Crawley, Horsham and  
Central London**

## PARTNERS

**13**

## SOLUTION DEPLOYED

**Mimecast Unified Email  
Management Solution**



Rawlison Butler LLP



**mimecast**  
unified email management

## CONTACT

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## A PARTNER FOR WINDOWS CASE STUDY



The decision to work with TikitTFB on this project meant Rawlison Butler could take advantage of an already strong client/vendor relationship as well as benefit from best of breed technology through TikitTFB's partnership with Mimecast. TikitTFB by now had extensive knowledge of Rawlison Butler's network setup through the implementation of their Partner for Windows case and practice management system, and were therefore ideally placed to manage the implementation on behalf of the firm.

### THE BENEFITS

The installation of Mimecast was a step by step install process, which allowed the firm to move over to the Mimecast service in their own time. Within a matter of days the service was up and running and the firm was 'online'. Users could instantly access the web console, which replicates their inbox allowing them to send and receive emails as they would using Outlook. The rich search facility gives users the ability to search their entire inbox for keywords, and e-discovery requests for critical business information were returned within seconds with no intervention from the IT team.

As Mimecast intelligently tracks every email relationship this has reduced the amount of 'false positives' i.e. legitimate email caught as spam and significantly cuts the level of resources the firm has to deploy in its battle against spam.

Partners and fee earners have the choice to use either Microsoft Outlook or the web to pick up email and more importantly the firm have the peace of mind that if they were to experience a (planned or unplanned) system outage, Mimecast would ensure 100% email 'uptime' 24/7.

**For further information on how TikitTFB and Mimecast can help your firm contact us on 01489 609010 or email [tfb@tikit.com](mailto:tfb@tikit.com)**

### ABOUT TIKITTFB

With more than 30 years of dedication to the legal profession, TikitTFB supports over 600 legal practices throughout the UK with managing risk, ensuring compliance and enhancing profitability using our award-winning Partner for Windows Practice and Case Management system.

Partner for Windows uses industry standard Microsoft technology, enabling the software to be smoothly integrated into existing infrastructures. Catering for firms of all shapes and sizes, Partner for Windows provides a flexible and comprehensive solution which can be readily tailored to meet the needs of practices now and in the future.

Part of the Tikit Group, provider of IT services and software to 90% of the UK's top 100 law firms, TikitTFB is well positioned to make magic circle technology accessible and affordable to large regional and high street firms.

### ABOUT MIMECAST

Mimecast Unified Email Management service includes, email archiving, email continuity, email security, email policy management, marketing & attachment management.

Every day Mimecast takes care of millions of emails and documents for thousands of companies around the world. Their offices are staffed with exceptional people in London UK, Boston USA, South Africa, and Jersey.

### CONTACT

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